

Dear Valued Water Utility Customer,

The City of Buffalo has chosen to standardize its utility metering systems.

The benefits of a standardized metering system are a reduction in environmental impact by lowering the need for fleet deployment; improving the City's ability to efficiently serve your utility needs. We are committed to providing you with the excellent customer experience you deserve. These standardized meters will offer easy access to your account, allow you to precisely monitor your water consumption, and provide alerts for potential leaks, unusually high usage, and maintenance needs. With these features, you'll have greater control over your water usage, helping you conserve resources and manage costs more effectively.

There is no cost to the property owner for the new meter or its installation, with properly installed and operational plumbing.

To prepare for the new water meter installation, we ask that you please clear the area around the water meter and check the valves, located on either side of the meter, to ensure that they are in working condition and not leaking. Your water will be temporarily shut off to replace the existing meter. The process should take approximately 45 minutes to complete.

The City of Buffalo is working with the company Utiliuse to streamline the meter installation process. The Utiliuse staff will be easily identified by a Utiliuse marked uniform and company ID card.

The property owner or a designated representative, 18 years of age or older will need to be present during the meter replacement and to sign off on the completed work.

We appreciate your cooperation and patience during this process.

Thank you,

Buffalo Municipal Utilities





City Center
212 Central Ave.
Buffalo, MN 55313

TO SCHEDULE YOUR APPOINTMENT

call 763.682.5370 or 763.684.5432



Scan QR code or visit
calendly.com/cityofbuffaloami/water-meter-installations

For additional information,
please visit the Utility webpage at
www.ci.buffalo.mn.us/157/Utilities.

